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### **Thoughts on future of research agenda**

- 1) Embrace uncertainty and “messiness” of interdisciplinary work

Going forward should be comfortable and embrace panoply of definitions/perspectives on privacy. Should not be focused on trying to drill down to a single definition and to fix a specific technical problem. Should give the time and resources for interdisciplinary work to really happen and create the breathing space and resources for creative and interdisciplinary strategies and approaches to coalesce.

- 2) Research that takes into account socioeconomic and race, class issues
- 3) Research of usability – moving from theory to usability and adoption for “real” people, diverse organizations.
- 4) Research that helps to link privacy concern to actual risk and educate and inform individuals and organizations. Including modeling or other ways to reflect back what potential risks and harms may be.
  - a. address that individuals and organizations often underestimate risk and overestimate benefit and delayed harm.
  - b. Or on the other hand, that privacy reaction and fears may in some instances be out of proportion with the risks.
- 5) Research on what helps to actually educate individuals and organizations about privacy issues.
- 6) Research on when a system is working or not working – we build things but still a dearth of research about what systems or programs end up doing related to privacy
  - a. Both in the government surveillance context- very little evaluation of public surveillance systems
  - b. Consumer context – what do interventions like the Facebook “check-up” actually do? Did people choose stronger privacy protections, weaker privacy protections, how do design and other issues impact the result?