Management vs. Administration

Mike Gennert, WPI, Chair Larry Hodges, Clemson Barbara G. Ryder, Virginia Tech Darrell Whitley, Colorado State



Management vs. Administration Larry F. Hodges

There is a difference between Management, Administration, and Leadership.

Tactical

- Meet one-on-one with every faculty and staff member in your department.
- Find a good manager and make him/her the Assistant Chair for daily operations.
- Don't stay in your office doing paperwork and never eat lunch alone.
- Lead by example.

Strategic

- Be clear about what the expectations are for the Department and for individual ranks.
- Figure out what each person is good at and ask them to do it.
- Set big goals and intermediate goals.
- No faculty vote should ever be a surprise!
- Build a community.

Administration vs Management (B. Ryder)

- · Set calendar and workflows to support admin tasks
 - » P&T, Faculty annual reviews, Eval of direct reports, Budget decisions, Industrial affiliates meetings,
 - » GET HELP
- Organize dept so you can delegate
 - » Assoc DHs, Key staff, Committee chairs, Grad stud org.
 - » Meet regularly with key delegatees
- Never say 'yes' immediately in response to requests for external commitments
 - » Consider timing wrt ALL your responsibilities
- Establish relations w. key Univ administrators
 - » VP Research, CIO, Provost, College Assoc Dean for IT, Institute directors
- Mentor, mentor, mentor



Management vs. Administration

Mentoring:

- Devote 1 faculty meeting a year to diversity and retention.
- *Unlocking the Clubhouse*, Jane Margolis.
- Civility in the classroom. High School Days
- National Center for Women in Information Technology.

Delegating:

Develop and use an Executive Advisory Committee

Merit Reviews/Evaluations:

- Be honest even if it is uncomfortable.
- Make sure the criteria for evaluation are clear.
- "The Lake Wobegon Effect" and P&T Committees
- "What gets measured, gets improved"

Don't grease the Squeaky Wheel; use resources for a purpose