Designing for the Gov

Working through ideas on immigration

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What is 18F?

Part of the GSA? Yay acronyms!

18F

18F is a digital consultancy *for* the U.S. Government, *inside* the U.S. Government.

We're designers, developers, user experience experts, content and product specialists.

my.uscis.gov

Creating a end-to-end customer experience for people trying to work, visit, or immigrate to the US

Discussion Topics

1. Is consent a useful concept when users have little choice in whether to use?

2. Privacy implications when connecting legacy systems and across channels.

3. Design processes in government

4. Differing approaches to privacy depending on nature of organization